



**KING COUNTY MENTAL HEALTH BOARD
QUALITY COUNCIL**

**Quality Council
Monday, May 20, 2002
3:30-5:00 p.m.**

Conference Room 6A, Exchange Building
821 Second Avenue, Seattle WA 98104

Members Attending:

Ron Sterling, Chair, Quality Council
Alice Howell, KCMHAB
Alberto Gallegos
Steven Collins
Debra Roszkowski
Clifford Thurston

Staff Present:

Liz Gilbert
Jean Robertson
Terry Crain
Jerilyn Anderson, UBH

Guests:

Jeanette Barnes

RSN UPDATE

Jean Robertson provided an update of County activities. Due to equipment problems, notes from this segment were lost. Jean primarily spoke about on the 2003 Mental Health Plan, which is attached to these meeting notes for the convenience of members.

UBH UPDATE

Jerilyn Anderson described initiatives UBH is working on. First, although the King County census at Western State Hospital (WSH) has reduced over the past several weeks, we are still over target. Intensive work is being done with WSH to improve census management. Second, UBH issued an RFP that will result in contracting with an agency to provide services to homeless individuals in the southern and eastern regions of King County. \$78,000 is available for the remainder of this year, and next year's contract is expected to be over \$100,000.

Available in alternate formats upon request.

(206) 205-1324 or (206) 205-1136

"Commitment to Equality"

King County is an Equal Opportunity Employer and complies with the Americans with Disabilities Act

UBH is on target for conducting clinical and administrative site visits on a bi-weekly schedule. There are no significant concerns to report on to date.

The UBH-sponsored Quality Improvement Group, which includes providers, UBH staff and other stakeholders, reviewed the reports UBH provides the County on a scheduled basis. The meeting schedule only allowed discussion about 50% of the reports. The remainder will be reviewed during the next meeting. Providers found it helpful to understand how certain measures are defined, and to see how each provider “scores” (in those findings that are broken out by individual provider). In response to questions about the reports, Jerilyn indicated UBH submits approximately 25 reports in all to the County, covering such diverse areas as data completeness (data submitted by agencies to the County’s information system), utilization of diversion beds, hospital stays, and clinical outcomes. Agencies are able to compare their own performance with that of other agencies. This level of specificity should help agencies target areas for improvement.

Jerilyn announced that the client brochure, which describes client rights, the Mental Health Plan, and how to access services, is under final revision. When approved by the County, the brochure will be translated into the languages most commonly spoken by consumers, and broadly disseminated.

RECOVERY

Ordinance Report

Liz Gilbert presented findings from the report to the King County Council on the Recovery Ordinance. The full report was mailed to Council members and is available upon request. At the time of this presentation, it was not known whether Council members would request a hearing on this report.

Recovery Conference and Recovery Oversight Committee

Liz also provided an update on the upcoming Recovery Conference. The planning group is narrowing down possible dates in September, and efforts are being made to locate a site and nationally known speakers. The Recovery Oversight Committee is reviewing progress on conference planning. This Committee is also forming a workgroup that will develop a webpage at the KCMHCADSD website. Quality Council members were asked to provide ideas for this site. Liz will provide an update on recovery-related activities at the next Quality Council meeting.

PLANNING FOR OPEN FORUM

Members discussed ideas for holding an open forum that would serve two purposes: 1) to increase awareness and visibility of the Quality Council; 2) to get input from stakeholders, particularly consumers and their support systems, on issues or concerns.

The group discussed various ways the forum could be publicized: posting information on the MHCADSD website; providing an announcement during a Partnership Group meeting; sending announcements to provider clinical directors and to known client groups (including clubhouses); sending announcements to advocacy groups. Members will continue to bring forward promotional ideas.

Discussion also included themes for the forum. One idea was to have people send discussion ideas in advance so the Council could review common themes and organize the forum around these. It was also suggested that the Council include in the announcement of the forum the issues that are of the greatest concern to the Council, and invite forum attendees to come and present their ideas about these issues. The current budget crisis was suggested as a topic. It was mentioned that approximately 75 people came to the last forum, which was several years ago. Planning for the forum will be an ongoing agenda item, and the Chair asked members to jot down ideas to bring to the next meeting.

OTHER AGENDA ITEMS

The Chair initiated a brief discussion about organization of the Quality Council. He suggested the Council spend time developing a work plan, priorities, and strategies for recruiting members. He also suggested the Council consider whether all members should have voting rights, or whether some members should have the status of “consulting members”. This discussion will continue in future meetings.

The meeting was adjourned at 5:17 p.m.

NEXT MEETING

The next meeting of the Quality Council is June 24, 2002, 3:30-5:00 p.m.
Please call Liz Gilbert at 206.205-1322 if you are unable to attend.